

9641 Bellefontaine Road
St. Louis County, MO 63137
314 / 867-0076
Fax: 314 / 867-1790



Dear Resident:

Welcome to the city of Bellefontaine Neighbors, a City known for its high standard of living and strict enforcement of our property maintenance code.

Amenities available to our residents include our beautiful Recreation Center with indoor and outdoor pools, racquetball court, weight room, gym, and meeting rooms. Outside, behind the Recreation Center, we have an 18-hole miniature golf course, a sand volleyball court, children's playground, and a gazebo. We now offer free Wi-Fi throughout the center and many programs for both young and old are available throughout the year. I encourage all residents to obtain a membership card by applying at the Rec Center. Additional information is available in our brochures, or by calling (314) 867-0700.

We also have 50+ acres of park land where you will find tennis courts, ball diamonds, a nature trail (Wilderness Park), (3) pavilions, (4) playgrounds, and (3) comfort stations, all available to the residents of Bellefontaine Neighbors.

The City of Bellefontaine Neighbors is a non-partisan form of government, a 4th class City which elects the Mayor and (2) Aldermen from each of its (4) Wards to 4-year terms. I encourage everyone to become a registered voter and to take an active role in our community.

My staff and I are available to assist you in your needs, so please feel free to call at anytime.

Sincerely,

A handwritten signature in cursive script that reads "Tommie Pierson, Sr.".

Mayor Tommie Pierson, Sr.

WELCOME NEW RESIDENTS

CITY OF BELLEFONTAINE NEIGHBORS
9641 BELLEFONTAINE ROAD
BELLEFONTAINE NEIGHBORS, MO 63137
314 867 0076

MAYOR TOMMIE PIERSON, SR.
POLICE CHIEF JEREMY IHLER

BOARD OF ALDERMEN

WARD 1

BARBARA WEST
9741 CALUMET DRIVE
314-867-9347

REV. DINAH TATMAN
33 GREEN ACRES ROAD
847-238-2220

WARD 2

THERESA REED
1124 AVANT DRIVE
314-388-5780

MICHAEL WIESE
1300 PERSHALL ROAD
314-800-7577

WARD 3

JIM CHRISTIAN
10212 ASHBROOK DRIVE
314-341-8417

JAMES W. THOMAS, SR.
1504 AKRON DRIVE
314-580-7698

WARD 4

ALEASE DAILES
1240 ASTORIA DRIVE
314-403-0888

DR. MIRANDA AVANT-ELLIOT
1137 JOLENE DRIVE
314-690-1797

CITY HALL	314 867 0076
RECREATION CENTER	314 867 0700
POLICE DEPARTMENT	314 867 0080
POLICE DISPATCHER	636 529 8210
FIRE DEPARTMENT	314 867 3889

WASTE MANAGEMENT	314 506 4700
CHARTER COMMUNICATIONS	636 207 7011
MISSOURI AMERICAN WATER	866 430 0820
METROPOLITAN SEWER DISTRICT	314 768 6200
EMERGENCY	314 768 6260
SPIRE GAS COMPANY	314 342 0500
EMERGENCY	314 621 6960
GAS LEAK	314 342 0800
AMEREN UE	314 621 3222
EMERGENCY	314 342 1000
AT&T TELEPHONE	800 29 GUIDE

AREA SCHOOLS AND CHURCHES

SCHOOLS

RIVERVIEW GARDENS SCHOOL DISTRICT	314 869 2505
DANFORTH SCHOOL, 1111 ST. CYR ROAD	
DANFORTH INTERMEDIATE ACADEMY, 1134 ST. CYR	
GIBSON SCHOOL, 9926 FONDA DRIVE	
CENTRAL MIDDLE SCHOOL, 1370 NORTHAMPTON	
HIGH SCHOOL, 1218 SHEPLEY	
CHRIST LIGHT OF NATIONS CATHOLIC, 1650 REDMAN ROAD	314 741 0400
GRACE LUTHERAN SCHOOL, 10015 LANCE DRIVE	314 867 6564

CHURCHES

BELLEFONTAINE BAPTIST, 10235 ASHBROOK	314 868 6880
BELLEFONTAINE METHODIST, 10600 BELLEFONTAINE	314 867 0800
BETH EL BAPTIST, 10015 ASHBROOK	
COVENANT COMMUNITY CHURCH, 1351 SHEPLEY	314 869 4367
GRACE CHAPEL LUTHERAN, 10015 LANCE	314 868 3232
GRACE NEW COVENANT, 711 CHAMBERS ROAD	314 867 2782
GREATER DELIVERENCE, 10600 BELLEFONTAINE	
HOLY NAME OF JESUS CATHOLIC, 10235 ASHBROOK	314 868 2310
ONE-WAY MISSIONARY BAPTIST, 10117 LEWIS & CLARK	314 388 2288
TRUE REDEMPTION CENTER, 1229 SHEPLEY	314 868 3082

BELLEFONTAINE NEIGHBORS PARKS

THE CITY OF BELLEFONTAINE NEIGHBORS OWNS AND MAINTAINES AROUND 50 ACRES, APPROXIMATELY 40 ACRES ARE DEVELOPED PARK LAND. THE CITY ALSO HAS THREE PICNIC SHELTERS WHICH ARE LOCATED AT BISSELL HILLS PARK, ST. CYR PARK AND TANGLEWOOD PARK.

RESIDENTS MAY CALL THE REC CENTER (867-0700) FOR RESERVATIONS OF PARK SHELTERS FOR THE SPRING AND SUMMER SEASONS. HELP KEEP YOU CITY PARKS MAINTAINED. REPORT ANY DESTRUCTION OR MISUSE OF PARK PROPERTY TO YOUR POLICE – 867-0080

ST. CYR PARK = 6.2 ACRES
1041 HOPEDALE
2 TENNIS COURTS (unlighted)
PICNIC SHELTER, RESTROOMS
1 SOFTBALL FIELD
PLAYGROUND

ALLEN S. PRUETT PARK = 5.1 ACRES
10715 LILAC
1 FOOT BRIDGE

COMMUNITY CENTER = 5.3 ACRES
9669 BELLEFONTAINE ROAD
2 SWIMMING POOLS
ROOM
GAME ROOM
2 MEETING ROOMS
1 RAQUETBALL COURT
2 SUANA BATHS

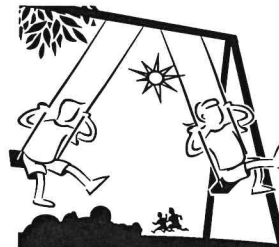
BELGROVE PARK = 1.1 ACRES
BELGROVE & BELLABROOK
MULTIPURPOSE COURT WITH 2 MULTIPURPOSE
BASKETBALL GOALS
PLAYGROUND

WILDERNESS PARK = 10.8 ACRES
SOUTHWEST CORNER OF
BELLEFONTAINE RD. & CHAMBERS
.9 MILES OF TRAIL

TANGELWOOD PARK = 6.1 ACRES
1 BLOCK EAST OF COBURG LANDS DR.
1 SOFTBALL FIELD (unlighted)
PICNIC SHELTER, RESTROOMS,
DRINKING FOUNTAIN, BBQ PITS
PLAYGROUND

KLEIN PARK = .9 ACRES
NORTHWEST CORNER OF
BELLEFONTAINE & CHAMBERS
PLAYGROUND

BISSELL HILLS PARK = 4.4 ACRES
10129 ASHBROOK DR.
DRINKING FOUNTAIN, PLAYGROUND,
BBQ PIT, PICNIC SHELTER, RESTROOMS





Office of the Chief of Police

Bellefontaine Neighbors Police Department

9641 Bellefontaine Road • St. Louis County, MO 63137

Office: (314) 867-0080 • Fax: (314) 867-0214

www.cityofbn.com/departments/police/



Welcome to the City of Bellefontaine Neighbors!



Colonel Jeremy Ihler
Chief of Police

As your Chief of Police and on behalf of the men and women of the Bellefontaine Neighbors Police Department, I welcome you to our great city and the best quality of police service that you will benefit from and come to expect as a resident. The agency provides comprehensive law enforcement services to an estimated population of 10,800 residents. We use best police practices and commonplace standards for professionalism that supports human rights and civil liberties. We strive to increase the quality of life for our diverse community by enhancing public safety through effective collaboration with our stakeholders. We serve you with integrity and the promise of continuous improvement in building trust and confidence between the police and the public. Your law enforcement service is powered by partnership and driven by community.

Your police department is authorized 31 full-time commissioned police officers and 4 civilians who are divided amongst the staffing arrangements in Police Administration, Bureau of Field Operations, and Bureau of Investigation. Our services to you are provided 24-hours a day, every day of the year. Our vision is to provide you with a lawful environment where all persons can perform their daily routine at any time, free from the fear of any type of harassment, injury, or victimization from the criminal activities of any person or entity. We value excellence, fairness, integrity, and respect in our commitment to serving you.



In 2006, the Bellefontaine Neighbors Police Department was the first agency in the State of Missouri to be certified by Missouri Police Chiefs

Charitable Foundation's Law Enforcement Professional Standards Certification Program. The agency maintains compliance with industry leading professional standards to reduce risk and liability and maintain a system of strict accountability while yielding an enhanced level of sustainable community advocacy.



Our community-policing philosophy is the cornerstone of our dedication to our community. Our commitment to you is unwavering and it has brought our community successes through many programs that exemplify democratic governance in customizing law enforcement services. Our community-focused strategies have been a prime factor in receiving civic awards

A Missouri certified law enforcement agency.
"Powered by partnership, driven by community."

from organizations such as the Missouri Municipal League, the East-West Gateway Council of Governments, and the Municipal League of Metro St. Louis. Your police department currently offers, facilitates, participates in, or has access to the following programs (not inclusive):

- National Night Out
- Neighborhood Watch
- Youth Summer Camp
- Citizens Police Academy
- Bike Safety and Helmet Program
- Prescription Drug Disposal
- Dispute Mediation
- G.R.E.A.T. Program
- Youth Mental Health
- Residential Vacation Checks
- Business Checks
- Building Security Inspections
- Personal Property Engraving
- Special Community Events



We seek to maintain and improve upon the quality of life that our residents enjoy. We actively communicate with our residents to gather feedback to offer more comprehensive and contemporary services. We also encourage you to communicate with us for reciprocal guidance and problem-solving. More information is available through a variety of online sources where you can follow police department activities, research city ordinances, review monthly crime reports, and give your feedback through comments, complaints, and compliments.

The following online resources are available to you:

- **Police Website:** www.cityofbn.com/departments/police/
- **Police Facebook:** <http://facebook.com/BellefontaineNeighborsPD>
- **Police Twitter:** <https://twitter.com/BNPDPolice>
- **Police Nextdoor:** <https://nextdoor.com/city/feed/?>
- **City Code of Ordinances:** <http://www.ecode360.com/BE3235>

Communication between the police and the public is vital to a strong and healthy community. Make inquiries and report criminal and suspicious activity immediately using these numbers:

- **Police Emergency:** 911
- **Police Non-emergency Dispatch:** (314) 889-2341 or (636) 529-8210
- **Police Business Office:** (314) 867-0080
- **Police General Email:** bnpdfedback@cityofbn.com

We welcome a productive and effective relationship with you in protecting our community and keeping it safe.

Sincerely,

Colonel Jeremy Ihler
Chief of Police



A Missouri certified law enforcement agency.
"Powered by partnership, driven by community."

**PROPERTY MAINTENANCE CHECKLIST
CITY OF BELLEFONTAINE NEIGHBORS
BUILDING DEPARTMENT**

As homes age, routine maintenance plays a vital role in maintaining property values. The following checklist will help guide you through an inspection of your property. Correction of necessary repairs you have detected will help maintain a clean, safe, and desirable living environment.

EXTERIOR PROPERTY AREAS

SANITATION

- () Accumulation of litter, garbage, or waste

GRADING/DRAINAGE

- () Areas of erosion
- () Low areas allowing ponding of stagnant water
- () Discharging storm water directly on public sidewalks, streets, or neighboring property

SIDEWALKS/DRIVEWAYS

- () Significant cracks in pavement
- () Broken areas
- () Uneven slabs creating a possible trip hazard

WEEDS

- () Weeds or tall grass growth greater than 8" in height

ACCESSORY STRUCTURES, FENCES, DETACHED GARAGES, SHEDS, AND RETAINING WALLS

- () Structurally sound
- () Peeling or flaking paint
- () Rusting surfaces
- () Missing or unsecured components

EXTERIOR OF STRUCTURE

STREET NUMBERS

- Visible from the street and at least 3" in height

EXTERIOR GENERAL

- Peeling, flaking paint
- Exterior finishes with holes or breaks
- Deterioration
- Missing or unsecured components

FOUNDATION WALLS

- Cracks/breaks
- Tuckpointing

WINDOWS AND DOORS

- Glass with cracks and breaks
- Trim with deterioration
- Peeling and flaking paint

ROOFS

- Loose shingles
- Worn, missing, or unsecured roofing materials
- Flashing
- Fascias and soffits

DRAINAGE

- Gutters and downspouts with disconnected, unsecured, and missing sections
- Guttering with an accumulation of leaves

CHIMNEYS

- Tuckpointing
- Plumb

PORCHES/DECKS

- Handrails and guardrails
- Stairways
- Flooring
- Structural members

BUILDING DEPARTMENT

THANKS TO ALL RESIDENTS WHO KEEP PROPERTY MAINTAINED. YOUR EFFORTS ARE APPRECIATED BY THE CITY.

THE BUILDING DEPARTMENT IS OPEN MONDAY-FRIDAY 8:00AM to 5:00PM. ANY PAYMENTS MUST BE RECEIVED BY 4:30PM.

GRASS/LEAVES/LANDSCAPE: All premises and exterior property shall be maintained free from weeds or plant growth in excess of eight (8) inches. Weeds are defined as all grasses, annual plants, and vegetation, but do not include cultivated flowers and gardens. If a house in your neighborhood has grass over 8" tall, notify the Police Department (636-529-8210). If the property is a vacant house, a vacant lot, or commercial property, notify the Building Department (314-867-0076). Excess leaves shall be removed to avoid rodent harborage. Raking into streets, sewers, or creeks is prohibited. Leaves raked into streets and washed down the sewers can cause sewer back-ups in your home and your neighbor's homes. Please place leaves in Yard Waste totes or paper yard waste bags (No Plastic Bags) and set out for removal.

BLOCK INSPECTIONS: If a code violation is sighted, the property owner / resident will be notified by mail. They will be told what the violation is and given a time line when the violation needs to be corrected. A court action will be taken if residents/property owner do not correct the violations. If the house is rental property the City will notify the owner. Remember, the best block inspectors are the people living on the block.

REAL ESTATE SIGNS: For Sale signs should not be placed on the property until a house inspection has been made.

PAINTING MAINTENANCE: According to Property Maintenance Code 304.2, all exterior surfaces, including but not limited to, doors, door and window frames, cornices, porches, trim, balconies, decks and fences shall be maintained in good condition. Exterior wood surfaces, other than decay-resistant woods, shall be protected from the elements and decay by painting or other protective covering or treatment. Peeling, flaking and chipped paint shall be eliminated and surfaces repainted. All siding and masonry joints as well as those between the building envelope and the perimeter of windows, doors, and skylights shall be maintained weather resistant and water tight. All metal surfaces subject to rust or corrosion shall be coated to inhibit such rust and corrosion and all surfaces with rust or corrosion shall be stabilized and coated to inhibit future rust and corrosion. Oxidation stains shall be removed from exterior surfaces. Surfaces designed for stabilization by oxidation are exempt from this requirement.

TRASH: Trash service is required, by ordinance, for every occupied residence. The trash service must be contracted through Waste Management (314-506-4700). Trash, yard waste and recyclables are allowed at the curb from 5pm the day before collection to 5:00pm the day after collection. Please store your trash totes at the side or the rear of your house. Storing trash totes in front is an ordinance violation.

Yard waste carts may be filled with grass trimmings, leaves, branches, and twigs, but should not be loaded over one foot above the rim of the tote. Waste Management cannot empty overloaded carts and will leave the full carts at the curb. Larger branches should be cut into four foot lengths and tied into bundles, no more than 24 inches across and weighing less than 50 pounds. Yard waste can be put in personally owned cans or kraft paper bags. Plastic bags cannot be used for yard waste.

PERMITS: The homeowner is held responsible if a permit is not obtained. If you are using a contractor make sure they are aware that a permit is required. Spec sheets for concrete, fences, shed, and various other projects are available in the Building Department. Plumbing and electrical permits are obtained through St. Louis County. All others are obtained at City Hall in the Building Department.

DOG/CAT TAGS: Every person who owns, controls, manages, harbors or possesses in whole or in part any dog or cat or who permits a dog or cat to come upon or remain in or about any home, place of business, or other premises owned or controlled by such person in the city shall procure a license for each such dog or cat annually. The license fee shall be the sum of two dollars (\$2.00) annually for each such dog or cat and shall be for the calendar year. It shall be paid to on or before the first day of July each year. A valid rabies certificate is required before issuance. Please call City Hall if your dog is a pit bull or has pit bull in it. There is a two-pet limit in the City. (Two dogs, or two cats, or one dog and one cat.)

IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT THE BUILDING DEPARTMENT – 314-867-0076

MORE INFORMATION IS ALSO AVAILABLE ON THE CITY'S WEBSITE. www.cityofbn.com



SANITARY SEWER LATERAL REPAIR POLICY

1. This program is to commence on January 1, 2000.
2. A fee will be assessed at the rate of \$28.00 per year. The fee will be included on the resident's annual St. Louis County Real Estate Tax bill. Each residential dwelling shall be assessed the fee. Commercial properties cannot participate in the program. Residential homes which are delinquent in paying the St. Louis County Real Estate Tax bill will not be allowed to participate in the program until Real Estate taxes are paid.
3. Residential dwellings not connected to MSD's sewer main, but are connected to a septic tank, may apply to the City of Bellefontaine Neighbors for a rebate of the \$28.00 fee. Copy of a paid St. Louis County Real Estate Tax bill must be furnished to the City when applying for the rebate.
4. A sewer lateral is defined as the portion of pipe which carries household wastes to the Metropolitan St. Louis Sewer District sewer main and which lies between the house connection and the sewer main. The definition is the same whether the sewer lateral pipe is located in the front, side or rear yard.
5. The City will contract for the repair of a defective lateral, if after investigation, it is found to be defective due to cause beyond the control of the property owner. Simple blockages that can be corrected by sewer cleaning (cabling) and rodding will not be covered under this program.
The City will not be responsible for damage caused by natural disasters or other "acts of God".
6. The responsibility of the City is limited to excavation and repair of the lateral pipe backfilling in a workmanlike manner. It will be the responsibility of the property owner to restore landscaping and ground cover, including grass. The City will not be responsible for restoration of the yard to a grass or landscape surface. The homeowner will be responsible for the replacing any trees, shrubs, or flowers removed to allow replacement of the sanitary sewer lateral by the Plumbing Contractor.
7. The Money generated from this fee will also be used to replace sidewalks, driveways, and streets removed to accomplish this repair. In the event it is necessary to remove accessory structures, this money can be used to restore such fences to their pre-existing condition. In the event obstacles are in the path of the lateral and lie over the damaged portion or the lateral, the City reserves the right to re-route the lateral to avoid the necessity of removing the obstacle.

8. Drain Layers, Licensed by St. Louis County will be contracted to work on the sanitary sewer laterals on a bid basis. The most responsive, best and lowest bid shall be awarded and contracted. The successful contractor shall pay no less than the prevailing rate or hourly wages for each craft or type of workmanship needed for the sewer lateral repair as determined by the Missouri Department of Labor and Industrial Standards.
9. The homeowner will be responsible for bearing the cost of removing or restoring all or any portion of a deck, porch, patio, planter box or similar structure which the Plumbing Contractor deems necessary to allow replacement of the sanitary sewer lateral. The Homeowner can arrange for the removal and restoration work or the City will have the Plumbing Contractor do the work and bill the Homeowner for the removal and restoration work. If the Homeowner does not reimburse the City for the work, the City will file a lien against the property.
10. Before submitting the Sanitary Sewer Lateral Program Application (Rev #3), it is the responsibility of the Homeowner to have the lateral in-line video inspected and marked (either by flags or paint marks). The in-line video tape must have audio narration describing the problem and location of the problem on lateral, name, address of the house, and the date that the video inspection was made. The Homeowner must also furnish a report and or receipt from the plumbing or sewer service that cabled or jetted the sewer lateral in an attempt to clear the lateral.

The cost of the in-line video and locating of the lateral is to be paid by the Homeowner.

Video tape is to be submitted to the City when making the Sanitary Sewer Lateral Program Application.



ST. LOUIS COUNTY

RESIDENTIAL WATER SERVICE LINE REPAIR PROGRAM

What is it?

- Proposition 2 passed by county voters in November 2000
- Authorizes a water service line repair program for county residents
- Program fee of \$1.00 per month is collected on residential water bills
- Pays for the repair or replacement of leaking and/or broken residential water service lines

What is a Water Service Line?

- The water service line carries water from the main, located near the street, to the inside of the house
- It is usually located in the front yard
- It may be located in the side or rear yard, and/or it may pass through a neighboring property
- It should be at least 42" underground

How do I know if I have a Water Line Leak?

Water line leaks are not always evident however some signs may include:

- The presence of water in the yard or the street
- Very low water pressure
- An unexplained unusually high water usage bill

What Should I do if I suspect a Water Line Break?

If you think your water line is leaking, contact your water service provider (Missouri American Water Company or your municipal water service provider)

- The water company will send an inspector to confirm the leak. The water company will leave a repair notice, which is submitted to the County with the application.
- Contact the Water Service Line Repair Program office at 615-8420 to obtain an application
- The County will solicit bids from participating licensed plumbers and will pay the plumber directly for the repair. To be eligible under the program, the program fee, included on the water bill, must be paid.
- Licensed plumbers will obtain all applicable permits and meet all County and/or municipality inspection requirements.

What if I have an Emergency Water Line Leak?

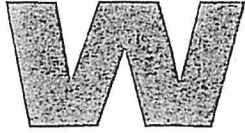
- If an emergency water line break occurs after normal business hours, contact your water service provider to shut off the water supply, and apply to the program on the next business day.
- If the water service provider is unable to shut off the water supply, contact a St. Louis County Licensed Plumber to relieve the immediate emergency. Homeowner will then apply to the program on the next business day.

What is NOT Covered?

The program will NOT pay for:

Repairs necessary as a result of freezing, earthquakes, or other acts of God

- Repairs on the inside of the house
- Water meters and/or any facilities owned by the water service provider
- Landscaping or ornamental structures
- The location or relocation of shut-off valves or stopcocks
- The elective replacement of old or lead lines



WASTE MANAGEMENT

In order to keep the cost of waste collection down, the City of BN asks for bids and contracts with one waste hauler for residential trash, yard waste and recycling pick-up. Waste Management is our current handler and we urge residents to make City Hall aware if they have any problems with collection. If a collection is missed, please call City Hall at 867-0076 to report it.

WASTE MANAGEMENT CONTRACT

The following rates apply:

- June 1, 2019 through May 31, 2020 - \$19.45 per month (\$58.35 per quarter)
- June 1, 2020 through May 31, 2021 - \$20.20 per month (\$60.60 per quarter)
- June 1, 2021 through May 31, 2022 - \$21.00 per month (\$63.00 per quarter)
- June 1, 2022 through May 31, 2023 - \$21.80 per month (\$65.40 per quarter)
- June 1, 2023 through May 31, 2024 - \$22.65 per month (\$67.95 per quarter)

Senior Citizens (head of household) age 62 and older qualify for a 10% discount by showing a Missouri Driver's license or Non-Driver ID at the BN City Hall.

Rates include : one (1) – 96 gallon trash cart and one (1) – 96 gallon yard waste cart. Recycling carts (65 gallon) are provided (free) by the City of BN. Additional trash or yard waste carts are available for rental at \$2.50 per month or \$7.50 for the quarter by calling WM at 1-800-964-8988.

Residents are encouraged to keep the yard waste carts, used for yard waste, branches, and limbs less than 6" across, even if they do not use them on a weekly basis.

The City will no longer pick up branches unless a crisis is declared because of tornado or storm damage.

Waste Management Contact & Billing Information

**Waste Management
7230 Hall Street
St. Louis, MO 63147**

**Phone: 1-800-964-8988
Web Site: WM.com**

Service Center hours are from 8 AM to 5 PM, Monday through Friday. Tell the representative you live in The City of BN and are included in our contract.

WM customers are billed on a quarterly basis. Bills are sent at the beginning of the quarter and should be paid by middle of the quarter to avoid disruption of service and additional charges. The quarters are June through August, September through November, December through January and March through May.

Example: For the billing period of June through August, you will receive your bill at the beginning of June and your bill should be paid by July 15. Bills not paid by August 31 will result in suspended service.

Pay Your Bill On-Line And Go Paperless

You can pay your WM bill on line on a one time basis or sign up for automatic payments by visiting:<https://www.wm.com/us> When you get to that site, go to the upper right side of the web site and click on "pay my bill." Sign up for WM ezPay, Create a User ID and password for easy access to make payments, update account information, and review payment history. To

enroll you must have a copy of a recent WM invoice and agree to stop receiving invoices through the mail.

Make a One-time Payment - No enrollment and no payment information is stored, but your E-mail address is retained for communications regarding your payment.

Holiday Schedule

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving
- Christmas

on Monday, collections on Monday will move to Tuesday, Tuesday will move to Wednesday, etc. Friday collections would move to Saturday.

Holidays falling on a Saturday or Sunday do not change collection schedules.

If collection is missed because of weather circumstances or road construction, please leave carts out for next day pick-up.

If a holiday falls on a weekday, then everything on or after that day is moved back one day. If a holiday falls

WM Services

Trash - Weekly service is provided with one 96 gallon cart included in the price of service. Have carts out at the curb before 7 AM on the day of collection. Carts should be placed with the handle side of the cart away from the street so the automated arm can pick it up. You may use personal trash cans and bags. Trash cans should have tight fighting lids, be rodent proof and not weigh more than 40 pounds.

Yard Waste - Weekly, year round service is provided and includes one 96 gallon cart in the price of service. Yard waste includes grass clippings, leaves, small branches and limbs under 6 inches, cut 4 foot long. You can use personal trash/yard waste cans or kraft paper bags. No plastic bags and please, do not rake leaves into the sewers, creeks or around trees.

Recycling - Recycling service is included with our contract. Recycling carts (65 gallon) are available through City Hall thanks to a grant from St. Louis County. If you do not have a recycling cart, call 867-0076 and it will be delivered. Recycling saves natural resources, energy, clean air and water, landfill space, money and jobs. It's easy and more than 80% of what we throw away can be recycled.

What Can Be Recycled?

Plastic - Check the bottom of plastic bottles, containers and packaging for a small triangle with a number inside. Items with numbers 1 through 5 and 7 can be recycled. This includes:

- Clear and green plastic soda bottles
- Clear and colored plastic milk, juice,
- Detergent and fabric softener bottles
- Narrow neck bottles for health, beauty containers
- Household cleaner bottles
- Plastic margarine tubs, frozen dessert cups
- Rings from 6 and 12 packs
- Plastic yogurt and pudding cups
- Narrow neck syrup and catsup bottles
- Plastic buckets and containers under 5 gallon

Polystyrene, (#6), foam egg cartons, trays and protective packaging cannot be recycled at this time.

Bulky Waste - One Bulky Waste (sofas, mattresses, tables, wood, and anything one person can lift) will be picked up on the last pick-up day of each month. Lumber and wood should have nails removed and tied into 4 foot bundles, weighing no more than 50 pounds. Items that take more than one person to

Paper - All kinds of paper can be recycled. Please remove wire binders, clips and plastic from paper. This includes:

- Newspaper, typing paper, envelopes
- Catalogs, telephone books, paperback books
- Junk mail, envelopes and computer paper
- Cereal, cake mix, food and gift boxes
- Soda and beer can carrying cases
- Cardboard and carrier stock
- Magazines and flyers

Glass - Glass bottles & jars (Clear, green and brown only.) No window glass, dinnerware or ceramics.

Metals - Rinsed aluminum cans, trays, foil, steel cans and tins.

lift should be scheduled by calling 1-800-964-8988 and will be billed -separately.

White Goods - White goods, include refrigerators, washers, dryers and hot water heaters. WM will remove these items by appointment for \$20.00 each.

City Of BN Trash Ordinances

Every residential unit in the City of BN is required to have weekly trash service. If you do not have trash service, you could be invited to visit the court system. Code of Ordinances, Sect. 12-21.

WM's collection times are 7 AM to 6 PM. Residents may put trash, yard waste and recycling out for collection after 5 PM on the day before collection and carts must be removed by 5 PM the day after. Code of Ordinances, Sect. 2-20.

Burning of trash and yard waste is prohibited by both the City of BN and Riverview Fire Protection District. Code of Ordinances, Sect. 13-58.

Trash bags may be put out for collection but cannot be used to store trash on the side or back of the house during the week. Any trash that is opened and scattered by birds or animals is your responsibility. You could be fined for littering. Use trash bags for non-food items only to avoid attracting animals and birds. Code of Ordinances, Sect. 25-14.

Raking leaves into streets, sewers and creeks is prohibited. Leaves in sewers can cause flooding in your basement. Please put leaves and yard waste in a yard waste cart, cans or kraft paper bags and set out for removal on the same day as trash service. Code of Ordinances, Sect. 12-43.